

## Pure, Cozy, Beautiful, Guaranteed for 365 Days

If you don't love it—if you don't find it to be the purest, coziest and most beautiful item in your home—simply send it back...

- Return any item within 30 days of purchase for a full refund of the merchandise cost
- Return any item within 1 year of purchase for an exchange or store credit equal to the original value of the item(s)

For purchases made at [www.coyuchi.com](http://www.coyuchi.com), please complete this form and include with your return. If you purchased from another retailer, please contact them directly for more information and assistance with a return.

### CUSTOMER INFORMATION

**Order Number:** \_\_\_\_\_ **Full Name:** \_\_\_\_\_

**Email:** \_\_\_\_\_ **Telephone:** \_\_\_\_\_

### RETURNS AND EXCHANGE INFORMATION

Item(s) you are returning to us.

Reason Code	Part Number	Part Description	Size	Color	Qty

#### Return Reason Codes

01 Too Small	04 Not as Pictured or Described	07 Changed Mind
02 Too Large	05 Product unsatisfactory	08 Defective / Damaged
03 Quality Not as Expected	06 Received Wrong Item	09 Other (detail below)

**Details & Other Comments** (we would love to hear your feedback) \_\_\_\_\_

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#### Gifts and Exchanges

Gift returns will be issued a store credit. Note "GIFT" in order number field. Exchanges are processed by returning for store credit or refund and placing a new order online.

#### Trade/Design Returns

Accounts must have a Coyuchi Return Authorization Number (RA#) issued prior to sending. Returns are subject to a 20% restocking fee.

Returns are processed within 10 business days of receiving at our distribution center. Select items are not eligible for return.

**Ship your package with a carrier that can provide tracking and insurance to:**

Coyuchi Distribution Center  
Attn: Returns  
2820 W. Winton Avenue  
Hayward, CA 94545

Questions? Call 888.418.8847 8am-5pm PST or email [returns@coyuchi.com](mailto:returns@coyuchi.com)